

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination	
		10/008,027	MCEACHERN, J. EDWARD	
Examiner Mike Tomaszewski		Art Unit 3626	Page 1 of 2	

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-4,345,315 A	08-1982	Cadotte et al.	705/10
*	B	US-5,365,425 A	11-1994	Torma et al.	705/2
*	C	US-5,544,044 A	08-1996	Leatherman, Sheila	705/3
*	D	US-5,652,842 A	07-1997	Siegrist et al.	705/2
*	E	US-5,706,441 A	01-1998	Lockwood, Edward J.	705/3
*	F	US-5,909,669 A	06-1999	Havens, Charnell T.	705/11
*	G	US-5,924,073 A	07-1999	Tyuluman et al.	705/2
*	H	US-5,961,332 A	10-1999	Joao, Raymond Anthony	434/236
*	I	US-6,151,581 A	11-2000	Kraftson et al.	705/3
*	J	US-6,283,761 B1	09-2001	Joao, Raymond Anthony	434/236
*	K	US-6,381,576 B1	04-2002	Gilbert, Edward Howard	705/2
*	L	US-6,618,746 B2	09-2003	Desai et al.	709/204
*	M	US-6,826,540 B1	11-2004	Plantec et al.	705/10

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Fisher, Charles R. "Trends in Total Hospital Financial Performance Under the Prospective Payment System" Spring 1992. Health Care Financing Review. Vol. 13, Iss. 3. pg. 1.
	V	anonymous. "Patient Satisfaction Survey" Oct 2000. Trustee. Vol. 53, Iss. 9. pg. 24.
	W	Czarnecki, Mark T. "Benchmarking Can Add Up For Healthcare Accounting" Sep 1994. Healthcare Financial Management. Vol. 48, Iss. 9. pg. 62.
	X	Giunipero, Larry C. and Stepina, Lee. "Job Status and Satisfaction of Hospital Materiel Managers" Feb 1987. Hospital Materiel Management Quarterly" Vol. 8, Iss. 3. pg. 66.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.

Notice of References Cited		Application/Control No.	Applicant(s)/Patent Under Reexamination	
		10/008,027	MCEACHERN, J. EDWARD	
Examiner Mike Tomaszewski		Art Unit 3626	Page 2 of 2	

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Eubanks, Paula. "CEOs Cite Job Satisfaction; Experts See Risks" Jun 20, 1991. Hospitals. Vol. 65, Iss. 12. pg. 62.
	V	Sloan, Stanley "Health Care CEO Survey" Dec 1992. Georgia Trend. Vol. 8, Iss. 4. pg. 45.
	W	Mowll, Charles A. "Hospitals Rate Fiscal Intermediary Performance" Mar 1989. Healthcare Financial Management. Vol. 43, Iss. 3. pg. 110.
	X	Gregory, Nancy and Kaldenberg, Dennis O. "Satisfaction With the Billing Process: Using a Patient Survey to Identify Opportunities for Process Improvement" Summer 2000. Hospital Topics. Vol. 78, Iss. 3. pg. 20.

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)

Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.